

# CERTIFICATE OF THE PARTICIPANT

14th International Workshop on Retrial Queues and Related Topics  
**WRQ'23**

**KHUSHBU ANTALA**

Sardar Vallabhbhai National Institute of Technology, Surat

with a report on the topic

**OPTIMIZATION AND MOLDING OF M/G/1 RETRIAL  
QUEUEING MODEL WITH BREAKDOWN AND  
FEEDBACK UNDER MULTIPLE WORKING  
VACATION POLICY**



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