



22th International Conference named after A. F. Terpugov

**INFORMATION TECHNOLOGIES  
AND MATHEMATICAL MODELLING**

December 4-9, 2023

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# DIPLOMA

of the winner of the offline competition of scientific  
research works Schools of young scientists within  
of the International Conference ITMM'23

Awarded to

## KOSTRYUKOV NIKITA

Tomsk State University

topic of research work

# SIMULATION OF RETRIAL QUEUES WITH N TYPES OF CUSTOMERS

Chairs of the Organizing Committee

Ekaterina Fedorova  
Ival Lapatin

Two handwritten signatures in blue ink are positioned to the right of the names Ekaterina Fedorova and Ival Lapatin. The first signature appears to be 'E. Fedorova' and the second is 'I. Lapatin'.