

CERTIFICATE OF THE PARTICIPANT

14th International Workshop on Retrial Queues and Related Topics
WRQ'23

NIDHI

Sardar Vallabhbhai National Institute of Technology, Surat

with a report on the topic

**UNRELIABLE RETRIAL QUEUE WITH DUAL-
PHASE SERVICE AND CUSTOMERS' IMPATIENCE
UNDER THRESHOLD-BASED RECOVERY POLICY**



Alexander Moiseev

December 7, 2023